



ENGLISH

## A warm welcome at Mountain Inn Chalets!

This small guest ABC offers to you the most important information for your holidays in the **Mountain Inn Chalets**, the **Jägerhäusl** and the **Apartments Sonnenhaus** and will help you to feel right at home in your own little holiday house.

All our tips and highlights can be found on our [Google Maps Favoritenliste](#)

### A

#### Arrival/Departure

On arrival day your holiday home is available from about **4 p.m.**. You will receive all information for your arrival in advance so you may proceed directly to your booked accommodation and you can start your holidays right away.

**You have to fill out** our "Online Check-In" before arrival. We need the data for your local registration and to hand out your Walchsee Holiday Guest Card that gives you a lot of benefits in the Kaiserwinkl region. During your stay you only have to sign the registration form.

We don't have any front desk or hotel facilities on our property! For the registration and your check-out bill we will give you a short visit during your stay.

**If you have any questions: +43 660 306 94 54**

We ask you to check out until **10 a.m.** on departure day.

Please remember **to wash all dishes and cooking items, to remove the garbage** and to leave the accommodation tidily. We and the next guests will thank you for that!

**In case of non-compliance we will charge you EUR 20, - in addition.**

### B

#### Bakery

At the local "bakery Loder" (behind the mini golfing-site) you get fresh bakery products, Hausbergstr. 6, Tel. +43 5374 5907

**!!!All street names refer to Walchsee if there is no statement of place beside!!!**

### **Banks with ATM**

Raiffeisenbank, Dorfplatz 10, Tel. 0043 5374 5221

Sparkasse, Dorfplatz 4, Tel. 0043 5374 5721

Volksbank, John Street 8, Tel. 0043 5374 5682

### **Beach/lake**

With the guest card our guests receive the integrated swim-card which offers free entrance at the bathing places "Ostufer" (dogs allowed) and "Seepromenade" in Walchsee, in the Adventure-pool in Kössen and the swimming pool in Reit im Winkl.

### **Bus**

The nearest bus stop is located in a distance of 250 meters to your accommodation beside/opposite to the Gasthof "Walchseer Hof" at the main road. Timetables can be checked in the Internet, at the bus stop or at the Tourist Office (Dorfstraße 1).

## **C**

### **Car repair shop**

Ford Greiderer - with carwash - Dorfstraße 29, Tel. +43 5374 5620

Opel Loferer - Dorfstraße 20, Tel +43 5374 5300

### **Cheese dairy**

The alpine cheese dairy Walchsee offers fresh dairy products as butter, cheese, buttermilk, from own production of local farmers.

### **Cleaning**

If you wish an additional cleaning of your accommodation, please let us know in time. We charge an additional final cleaning fee for that.

### **Carriage/Sledges**

In the winter we have provided sledding in recycling cottage for you.

The toboggans are closed off: CODE 1977

Toboggan runs are available at the Ottenalm, Lippenalm, Wildbichleralm and Aschingeralm. For children, the Kramerhof in Kirchdorf is perfect.

Important here is: YOU RODELS AT YOUR OWN RISK !!!!!

Please make sure that you always complete tobogganing during your stay at the lodge.

We would also like to point out that in case of loss or damage to the toboggans a fee of € 100, - will be charged!

All toboggan information can be found on the website of the tourist board Kaiserwinkl

## D

### Dentist

- Ebbs: Dr. Thomas Kaltenböck (tel. +43 5373 62192)
- Oberaudorf: Dr. Philipp Redwitz (tel. +49 8033 309606)
- Kössen: Dr. Thomas Friedlhuber (tel. +43 5375 29209)

### Doctor

- In Walchsee: Dr. Ganster – Moosen 5 - Walchsee (tel. +43 5374 5253)
- In Oberaudorf: Dr. Speth - Dr. Sepp - Dr. Matthias (tel. +49 8033 1079)
- In Ebbs/A: Dr. Julius Wiegele (tel. +43 5373 42211)

### Defibrillator - AED

You will find a full automatic Defibrillator at the corner of Chalet Number 6!

## Ambulance Emergency number 112

### Dogs

In respect to our guests we request you to keep your dog from taking place on the couch or the beds!

For your dog we charge € 10, - per day. This must be registered upon booking or at the latest on arrival. In Walchsee and the surrounding area it is mandatory to leash your dog. An overview plan can be obtained from us or at the tourist office.

## E

### Electricity/fuses

**Chalet 1-3, 8:** In case of electrical power outage you can find the fuse box in the kitchen opposite of the sink inside the wooden panel underneath the water heater.

**Family Chalet:** The fuse box is located in the wooden cupboard or behind the picture in the living area.

**Family Chalet Plus:** The fuse box is located behind the picture in the kitchen.

**Jägerhäusl:** If there is a power loss, you will find the fuse box in the entrance hall. When operating all heaters simultaneously at a high level, the power line may be overloaded. Please pay attention to the point "heating".

**Apartment Sonnenhaus:** The fuse box is under a picture next to the entrance door at the apartment.

For all other technical problems, please contact the Number: +43 660 306 94 54

## **Emergency**

Emergency numbers in Austria:

### **International emergency number 112**

Ambulance 144

Police 133

Fire brigade 122

For urgent matters concerning your chalet you can call us:

+43 660 306 94 54

## **F**

### **Fire**

Each chalet is equipped with smoke alarms and fire extinguishers. How to operate the fire extinguisher is printed on the extinguisher itself. The smoke alarm is mounted above the bed. If the smoke alarm should beep once in a while let us know as soon as possible! If it happens during the night you could remove the batteries to silence the warning. We will replace the batteries then.

### **Fire brigade Emergency number 122**

#### **Fire place / Ethanol Stove:**

The stove may only be operated with bio-alcohol (ethanol)!!! 0,3l last for about one hour burning time. Please make sure to give only the amount of Bioalcohol for the desired burning time in the combustion container. The bio-alcohol must then immediately be lit and burned until the end. Under no circumstances should the hot container be filled up with bioalcohol! You can purchase the bioalcohol at our vending machine next to the parking lot!

Do not leave the stove unattended!

Use at your own risk!

Quick Start Guide:

1. Fill the the cold and not burning combustion container with the desired amount of bio-alcohol. Possibly spilled alcohol residues should be wiped up with a tissue.
2. Dip the associated spoon briefly in the combustion container. In flame the tip off he spoon with a lighter and light up the combustion container in the oven with the spoon. You may need to repeat this process.

#### **ATTENTION:**

When the stove is cold you may have to light the alcohol several times!

**Safety Instructions** (this can also be found directly on the fireplace!)

1. The liquid ethanol must be inflamed immediately after filling, as otherwise explosive vapors may develop.
2. A once filled combustion container must always be completely burned, otherwise explosive vapors may develop. Do not extinguish the combustion container before all the ethanol is burned.
3. Before refilling the burner box, it must be completely cool! Never fill ethanol in the burning combustion container!

4. The safety instructions of the liquid ethanol used must be followed!  
Use only those ethanols specified in the user manual  
(ethanol with 90-95% ethyl alcohol).
5. Children in the vicinity of the burning stove must be observed at all times!
6. Caution: The unit is hot when operating!  
Please refer to further instructions on the manual !!

## G

### **Guest Card**

If you have completed the online check-in before your arrival, your guest cards will be ready for you at your accommodation upon arrival. With this card you can enjoy discounts in various facilities of the Kaiserwinkl holiday region.

You have advantages with the Kaiserwinkl-card (several discounts at taxi companies, cable cars, ski schools, Adventure Club, beaches, pools and various restaurants, shops and leisure facilities at the Kaiserwinkl), please see from the booklet.

### **Golf**

There are several golf courses nearby, the 9-hole course „Golfclub Moarhof Walchsee“ and the 18-hole golf courses „Kaiserwinkl Golf Kössen“ and „Golf Club Reit im Winkl-Kössen“.

## H

### **Hairdresser**

Rauth Hotel Bellevue - Johannesstraße 20, Tel. +43 5374 5708  
Hair Studio Verena Blösl – Johannesstraße 7, Tel +43 664 9222705

### **Hiking trails**

Tourist maps and further information are available at the Tourist Office.

[Please find all hiking treks at the homepage of Kaiserwinkl tourism board...](#)

### **Heating / air conditioning**

Mountain Inn Chalets: The detailed instruction manual of the heating / air conditioning is attached to this guest ABC. All chalets are heated with electrical heaters. Please use Level “3” for the standard operation (never use Maximum). There is also a small on/off switch just below the thermostat.

**Jägerhäusl:** In every room, in the bathroom and in the kitchen you will find electric heaters with a thermostat. You can use this to individually regulate the temperature.

The oven in the corridor has no function and cannot be operated! The Jägerhäusl has no air conditioning! The "old" stove in the kitchen is unfortunately no longer functional and is only for decoration. Therefore, it is strictly forbidden to use it!

**Apartments Sonnenhaus:** The apartment has central heating and no air conditioning!

**ATTENTION:**

**Do not cover the heaters with objects - risk of fire!**

**Use Temperature Level "3" for normal operations!**

## I

### Internet

We offer complimentary wireless internet access to our guests! You can easily log in without a password by logging into "MountainWlan". As we offer free access, we cannot provide any Internet support.

## K

### Key

If you need a spare key, please let us know.

For lost keys we have to charge € 15,00!

## M

## N

### Nespresso

In your accommodation you will find a Nespresso machine. Capsules can be purchased for € 5,50 per bar (10 pieces) at the vending Machine next to the parking lot.

Your accommodation is also equipped with a filter coffee machine.

## P

### Parking

#### **Mountain Inn Chalets:**

The parking lot in front of the chalet is free of charge. Driving on the way directly on the footpath to your chalet is not permitted!

#### **Jägerhäusl:**

You can drive your car directly to the house. In winter, a parking lot will be cleared right at the entrance of the property.

#### **Apartment Sonnenhaus:**

Your parking is located directly at the house (Kalvarienweg 2). Please park on the left side next to the hedge. The apartment is on the 2nd floor.

### **Apartment Sonnenhaus Plus:**

Your parking is located directly at the house (Kalvarienweg 2). Please park on the left side next to the hedge. The apartment is on the 1st floor.

Parking and access roads are not subject to regular winter maintenance. Please be sure to use appropriate tires in winter! The use of the parking and the footpaths is at your own risk!

### **Pharmacy**

- Kössen, Leitweg 14, Tel. +43 5375 5324
- Ebbs, Wildbichler Str. 15, Tel. +43 5373 43200
- Kiefersfelden (Germany, Kufsteiner Str. 16, Tel.+49 8033 8290)

### **Phone**

The nearest public telephone booth is located next to the Hotel Cafe Praschberger on the village square.

Area code for abroad:

Germany 0049

Italy 0039

Netherlands 0031

Switzerland 0041

Luxembourg 00352

### **Post Office/Postcards**

A post office is located next to the SPAR market (close to the Esso gas station) at the end of the village Walchsee in the direction of Kufstein.

## **R**

### **Restaurants (a selection)**

- Walchsee: Gasthof Fischerwirt, Pizzeria La Strada, Hotel Wildauerhof, Café Praschberger, Gasthof Moarhof
- Kössen: Pizzeria Rocco
- Ebbs: Gourmet-Restaurant Unterwirt, Alpengasthaus Aschinger, Alm, Café Auszeit mit Spielplatz
- Kiefersfelden: La Locanda
- Kufstein: Andreas Hofer, Auracher Löchl
- Erl: Blaue Quelle

[All our tips and highlights you may find in our Google Maps favorite Lists...](#)

## S

### Security

As our chalets are small and cozy wooden cabins, of course there are "rough edges" around. Therefore we ask you to pay attention for your own safety. We will not be liable for any injuries or damages.

The use is at your own risk!

### Supermarket

Walchsee:

- SPAR – supermarket – Dorfstrasse 35, Tel. +43 5374 5036  
at end of the village in the direction of Kufstein: during season partially opened also on Sunday morning.
- T&G discounter - Walchsee-Kranzach 49 in the direction of Kössen,  
Tel. 050 3212 0927823,  
BP gas station Zaglmayr -. Dorfstrasse 29, Tel. +43 5374 5620 daily opening  
hours 8:00 a.m. – 7:00 p.m.  
Kössen or Kufstein:
- M-PREIS, Hofer (Aldi), SPAR, Billa - partially opened until 8:00 p.m

### Swimming pool & sauna

Please also see beach/lake

Wörgl: Wave, indoor pool with slides, sauna, etc.

Kiefersfelden: Innsola, indoor pool and sauna

Hotel Walchsee: Entry into the Move & Relax area for external guests is only possible in combination with a treatment or with the booking of a spa package.

## T

### Taxi

The "Kaiser Taxi" is available at Tel. +43 5373 42000.

Kaiserwinkl Travel - Rudi Talin, Bergfeld 9, Kössen, Tel. +43 5375 6271

Taxi Kitzbichler - Thurnbichl 22, Kössen, Tel. +43 5375 2829

### Tobogganing

In winter we provide sledges in the tent on the parkinglot. Toboggan runs are at the Ottenalm, Lippenalm, Wildbichleralm and Aschingeralm. For small children we recommend Kramerhof close to Kirchdorf.

**SLEDDING IS AT YOUR OWN RISK!!!!**



Please make sure that during your stay at a lodge the sledges are always locked. Chains and locks are available at the lodges.

We would also like to point out that in case of loss or damage of the sledges a fee of € 100,00 each will be charged!

[Please find more information about tobogganing on the website of Kaiserwinkl tourism board...](#)

### **Towels/Bedclothes**

A basic equipment of towels and bed linen will be provided upon arrival to our guests. If you want a change within your stay this is possible for an additional fee.

### **Tourist information Walchsee**

There you can get lots of information about Walchsee and the Kaiserwinkl region. You will find the office directly at the village square next to the "Hotel Walchseer Hof" only in a 250 m-distance of your chalet. Tel.: +43 501 100

### **TV**

If you have any problems with the TV, please check first whether all cables for power (TV + Receiver), Scart cable, etc. are plugged in. On some TVs there is an additional ON/OFF button on the backside (please also check this).

## **W**

### **Waste/recycling**

Please remove your garbage (white and stained glass, plastic, paper and residual waste separated) – at the latest before your departure at the garbage cans in the green tent beside the car park entry and exit.

**In case of non-compliance we will charge you EUR 10,- in addition.**

### **Waterski/Wake-Board/SUP**

Walchsee: At the Water sports centre Walchsee you can do waterskiing or wakeboarding on the Walchsee. [www.karl20.at](http://www.karl20.at)

Kiefersfelden at the Hödenauer lake (20 min by car): you find a waterski-lift with fun park, little training lift, restaurants, playing ground and a nice, laid-back atmosphere. Open during summer season from 11 a.m. to sunset. Tel. +49 8033 6648 [www.wetsports.de](http://www.wetsports.de)

## **Y**

### **Yoga and Pilates**

Hotel Walchsee: [www.hotelwalchsee.at/pcms/pdf/MoveandRelax\\_Menuue\\_120318.pdf](http://www.hotelwalchsee.at/pcms/pdf/MoveandRelax_Menuue_120318.pdf)

Kössen: An old farmhouse from 1775 was renovated and furnished to keep the authentic spirit. On warm summer days Yoga is taught on a wooden platform outside, otherwise in the old, cozy rooms inside.

Johanna Reischl Tel. +43 664 244 44 58, [www.kapshof.de](http://www.kapshof.de)

**Thank you for taking the time to read this information!**

**We hope to have answered all your questions so far. If you have any further questions, please do not hesitate to ask us.**

**We wish you a pleasant stay and relaxing days in your holiday home!**

**Enjoy your vacations!!**

**Your family Jaehner and the Mountain Inn Team**